

# INTRODUCING WINNER FOR BRISTOL



The British Property Awards have just announced that Bailey Associates Ltd are the 2019-2020 winners of the Mortgage Broker Award for Bristol.

Bailey Associates Ltd performed outstandingly throughout an extensive judging period, focusing on customer service levels.

The British Property Awards provides mortgage brokers throughout the UK with an invaluable opportunity to compare the service that they provide against the service provided by their local competition.

Mortgage brokers that go the extra mile and provide outstanding levels of customer service are rewarded with our accolade, which acts as a beacon to highlight these attributes to their local marketplace.

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## BRITISH PROPERTY AWARDS

2019 - 2020



**GOLD WINNER**

**MORTGAGE BROKER  
IN BRISTOL**

**THE BRITISH PROPERTY AWARDS** are one of the most inclusive mortgage broker awards providers as they do not charge to enter. This has enabled their award to be structured in a manner that ensures maximum participation, on average judging over 90% of brokers that meet their minimum criteria on a local level.

The team personally mystery shops every mortgage broker against a set of 25 criteria to obtain a balanced overview of their customer service levels. The judging criteria is both comprehensive and detailed exploring different mediums, scenarios and time periods to ensure that agents have been rigorously and fairly judged.

Robert McLean from The British Property Awards said "Our awards has been specifically designed to be attainable to all brokers, removing common barriers to entry, such as cost, to ensure that we have the most inclusive awards. Our award has also been designed to remove any opportunity for bias or manipulation. If a broker has been attributed with one of our awards, it is simply down to the fantastic customer service levels that they have demonstrated across a prolonged period of time. Winning brokers should be proud that their customer service levels provide a benchmark for their local, regional and national competition".



**INDEPENDENTLY  
JUDGED**



**OVER 25 CRITERIA**



**JUDGING YOUR  
LOCAL MARKET**

FOR MORE INFORMATION ABOUT THE BRITISH PROPERTY AWARDS  
PLEASE CONTACT US ON 0800 987 11 22